



booking conditions

Access needs and dietary requirements: bookings and cancellation information

The British Youth Council (BYC) works hard to make all our events accessible. BYC will clearly identify a date on the booking form for any of our events for when we must receive details of your additional requirements. This is so we can fully meet your needs. We cannot guarantee to meet access needs after the given date but will do everything we can.

We are anxious to meet all special dietary needs on religious or medical grounds. We would ask that only genuine religious or medical requests apply. Unfortunately we cannot guarantee this facility if the date of notification has passed.

If BYC has had to pay for the provision of access needs or dietary requirements and the delegate requiring this provision does not attend an event, BYC reserves the right to ask the organisation/individual to reimburse these costs unless under exceptional circumstances.

Travel and Accommodation bookings and cancellation information

BYC's covers the cost of young people's travel and accommodation for many of its events.

Delegates will be liable for the cost of their travel if they cancel less than 5 days before the event or do not show up on the day. If delegates have requested accommodation but cannot attend an event, they must inform us before 1pm on the day their accommodation is booked for or they will also be liable for the cost of accommodation.

Childcare

BYC is committed to ensure that everyone has the opportunity to attend our events. We are sometimes able to make a contribution to childcare costs (depending on different funding streams). Please contact us directly on the number below to discuss your needs.

Parental Consent

If you are between the ages of 16-18 years old and booking onto our events, you need to make sure you have sent in a signed parental consent form as per the booking conditions.

Conduct at events

- All participants are expected to conform to reasonable standards of behaviour and to respect the rights of other participants. The equal opportunities code shall be observed at all times.
- The misuse or supply of controlled drugs or alcohol will not be tolerated.
- BYC reserves the right at its sole discretion to exclude from the event any delegate found to be in breach of these conditions.
- BYC accepts no responsibility for loss, theft or damage of delegates' property. Delegates should take care of their possessions at all times, and should avoid bringing valuables with them, as secure storage is unlikely to be available. If secure storage is available at a venue we strongly advise you to use this facility.
- BYC can accept no liability for personal injury or death.
- It may in exceptional circumstances be necessary to cancel an event at short notice. BYC can accept no liability for loss caused by cancellation. Its liability is limited to refund of the registration fee. If applicable.
- In the event of your having to cancel, please put this in writing to the Programmes Coordinator at BYC. Except in exceptional circumstances, and at the sole discretion of BYC, refunds can only be made for cancellations received prior to the close of registration.

Questions or Queries

If you have any questions or queries about these conditions please contact the Programmes and Training department on 020 7022 1976 or events@byc.org.uk

